



Gardenia Boutique Hotel

14 Portland Avenue

Craighall Park

2129

Temp Tel: 011 789 7992

FAX: 086 618 4019

Terms & Conditions

General Terms & Conditions:

- All terms and conditions, general or special, shall be interpreted and take effect according to the laws of South Africa. The courts of South Africa shall have sole jurisdiction in respect of any claims, which may arise between the client and Gardenia Boutique Hotel.
- Payment to Gardenia Boutique Hotel shall be at rates specified in the Rack Rate Schedule, or as agreed in writing from time to time. Reservations must be paid no later than the day prior to the arrival of the guest/s in full.
- Gardenia Boutique Hotel shall not be held responsible for any loss or damages to any property belonging to a client or guest of the client, nor shall Gardenia Boutique Hotel be responsible for any personal injury which may be sustained by any Clients, their guest, servants or agents of the clients, whether such damage or injury is caused by, or arise from the negligence of Gardenia Boutique Hotel or its employees or otherwise.
- The Client hereby indemnifies Gardenia Boutique Hotel and all its Directors, servants, staff and agents against any claim of whatsoever nature that may be made against Gardenia Boutique Hotel in respect of such personal injury, loss or damages.
- Any damages caused to any property of Gardenia Boutique Hotel, shall be billed back to the party responsible for such damages, or the person/company specified in the billing details of the booking form, at the repair or replacement cost of such damages.
- All guests shall be required to settle their accounts for extras, telephone calls, etc. on departure.

Child Policy

All children to be accompanied by an adult supervision at all times. Gardenia Boutique Hotel needs to be notified of any and all children to occupy/share rooms, whether paid for or free of charge, at all times.

Check In & Check Out Times

Check in time is from 14:00. Arrangements can be made for earlier Chick-in times by request. Please advise us should you require a check-in after 19:00.

Check out time is prior to 11:00. All requests for a late departure will be subject to availability and may be subject to a late departure fee.

We do offer luggage storage facilities should clients like to drop their luggage prior to book in or would like to leave there luggage after departure for safe keeping and collection later on.

Day use rooms are subject to the discretion of management and quoted on request. Day use rates are NOT commissionable.

Rates Quoted Are:

- Per person per night
- Inclusive of breakfast, unless otherwise specified and excludes in-room service.
- Quoted in South African Rands(ZAR)
- Subject to change without prior notice
- Inclusive of 14% VAT(subject to change)

Deposits and Settlement

Full payment of the booking will be required prior to check in. Gardenia Boutique Hotel reserve the right to sell accommodation held as a provisional reservation without a deposit to any client within the last 24 hours prior to the booking date.

Banking Details:

Account Holder : Gardenia Boutique Hotel
Bank : First National Bank
Branch : Hyde Park
Branch Code : 255805
Account Number : 6246 4451 930

Invoicing details: **Please complete to facilitate easy Invoicing and payment**

Name/ Company required to appear on Invoice			
Postal Address			
Physical Address			
Vat Registration Number			
Order/ Vote No			
Accounts Dept Contact			
Contact Number			
Fax			
e-mail			
Please indicate Payment Method	Credit Card	CASH	Electronic Transfer